1. Implemented, developed and tested installation and update of file servers, print servers and application servers in all departments.
2. Made recommendations regarding information technology infrastructure overhauls.
3. Performed network security design and integration duties.
4. Maintained flexible schedule and responded to after-hours and weekend emergencies.
5. Enhanced availability of infrastructure through enterprise-wide planning, thorough testing, efficient implementation and comprehensive support.
6. Diagnosed and executed resolution for all network and server issues.
7. Analyzed complex project server issues and worked on large enterprise and business-critical applications.
8. Led server infrastructure development, quality assurance, staging and production systems.
9. Resolved issues and escalated problems with knowledgeable support and quality service.
10. Designed and evaluated WAN and LAN connectivity technologies.
11. Planned and implemented [Type] upgrades to system hardware and software, resulting in [Result].
12. Monitored networks and network devices to resolve technical problems quickly.
13. Performed duties in accordance with all applicable standards, policies and regulatory guidelines to promote safe working environment.
14. Optimized system security and performance with proactive changes such as [Type] and [Type].
15. Actively listened to customers' requests, confirming full understanding before addressing concerns.
16. Standardized job tasks and trained junior team members on industry best practices and standards.
17. Proved successful working within tight deadlines and fast-paced atmosphere.
18. Led [type] team in delivery of [type] project, resulting in [result].
19. Identified issues, analyzed information and provided solutions to problems.
20. Completed [task] to ensure compliance with relevant [type] regulations.